



CLEANWISE

CLEANWISE PROJECT CASE STUDY

Cosy Quarters

Guest-ready serviced-accommodation support, presented through the operating details that matter on each changeover.

SERVICED ACCOMMODATION

GUEST-READY PRESENTATION

A practical standard for guest-ready presentation

PARTNERSHIP OVERVIEW

SECTOR

Serviced accommodation

VISIBLE EVIDENCE

Bedrooms, linen, towels, lounge, dining and workspace areas

HANDOVER

Completion checks and exception reporting where agreed

SERVICE FOCUS

Changeover cleaning and guest-ready presentation

OPERATING MODEL

Property-specific checklists and agreed requirements

SCOPE

Cleaning, linen, towels and agreed consumables

Serviced-accommodation changeovers are judged at arrival. The property needs to be prepared to the agreed standard, with rooms checked, beds presented, towels placed, shared spaces reset and any agreed consumables accounted for. CLEANWISE supports Cosy Quarters through a practical guest-ready approach. The supplied images show selected completed bedroom and shared-space presentation. They do not state portfolio size, booking volume, occupancy, response time or guest feedback.



GUEST-READY BEDROOM PRESENTATION

THE CLEANWISE STANDARD

Complete the agreed reset thoroughly, then make the handover easy to understand.

A dependable changeover is built on the property's actual instructions, careful presentation and clear communication where something needs attention.

What “guest-ready” means in practice

ROOM-BY-ROOM PRESENTATION

A guest-ready handover is more than a clean surface. The documented presentation includes bedrooms prepared with fresh bedding and towels, plus shared living, dining and workspace areas set out in an orderly condition. The detail is agreed property by property. The checklist can clarify cleaning priorities, bed presentation, linen and towel requirements, agreed consumables, access arrangements and the defined route for reporting an exception. A checklist supports consistency; it does not replace professional judgement or the operator’s own property process. Any item outside the agreed requirement should be raised through the appropriate route rather than assumed.



TWIN-ROOM PREPARATION

- Bedrooms prepared with fresh bedding, towels and agreed guest items.
- Shared spaces checked as part of the agreed reset.

- Property-specific instructions followed rather than a generic routine.
- Exceptions reported where this is included in the agreed process.

The operating method behind a clear handover

PREPARE, CHECK AND ESCALATE

01 · RESET

Complete the agreed cleaning and restore rooms to their required presentation standard.

03 · CHECK

Use the property-specific handover requirements to review bedrooms and shared spaces.

02 · PRESENT

Place fresh linen, towels and agreed guest items carefully in the appropriate rooms.

04 · ESCALATE

Report an exception through the agreed route, keeping the operator informed where required.



LOUNGE PRESENTATION



DINING AND LOUNGE AREA

The supplied images show prepared living and dining spaces within this guest-ready project record. Individual property arrangements, linen provision and consumable requirements are agreed before delivery rather than assumed.

Consistency comes from clear operating detail

WHY THE CLEANWISE APPROACH IS USEFUL



WORKSPACE AND LIVING AREA

The value of a managed changeover is in repeatable detail: a clear standard, practical instructions and a handover process that identifies when an exception needs attention. CLEANWISE builds capacity through property-specific planning. Before a wider or more frequent arrangement is confirmed, the property information, access process, expected presentation, agreed consumables and communication route need to be clear. Appropriate cleaning resource can then be organised around that actual requirement. This is an operating approach, not a promise of unlimited coverage, fixed response times or a standard outcome for every property.

WHY CLEANWISE IS WELL-PLACED

Guest-ready presentation is strongest when the practical handover details are joined up.

CLEANWISE works from the agreed property requirements, keeps the changeover scope clear and uses the documented escalation route where an exception is identified.

Selected guest-ready evidence

SUPPLIED PRESENTATION RECORD



BEDROOM READY FOR ARRIVAL



GUEST-READY BEDROOM



TWIN-ROOM PREPARATION



LOUNGE PRESENTATION



DINING AND LOUNGE AREA



WORKSPACE AND LIVING AREA

Why CLEANWISE?

COMMERCIAL REASSURANCE

A consistent commercial partner.

CLEANWISE combines director-led project oversight with a flexible regional contractor network, supporting both individual sites and larger multi-site cleaning requirements.

- **MULTI-REGION COVERAGE**

Operational coverage across Teesside, the North East, County Durham, Cumbria and Manchester.

- **25+ SPECIALIST CONTRACTORS**

A regional network of more than 25 cleaning and specialist contractors helps match resource to the requirement.

- **MULTIPLE ENVIRONMENTS**

Work delivered across education, commercial, hospitality, construction, residential and accommodation settings.

- **SCALABLE DELIVERY**

Resources can be increased around larger projects, tight deadlines and geographically distributed work.

- **DIRECTOR-LED OVERSIGHT**

A clear CLEANWISE point of contact supports the project from enquiry through to completion.

- **£5M PUBLIC LIABILITY**

£5 million Public Liability Insurance supports delivery in commercial and specialist environments.

NEED A RELIABLE CLEANING CONTRACTOR?

Discuss a one-off specialist project, ongoing support or a multi-site requirement.

CLEANWISE supports commercial clients, facilities-management providers, schools, property managers, landlords, construction companies and accommodation operators across the North East and wider northern regions.

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